

Terms and Conditions

Registration

- All parents/carers must complete our registration form before a child can be accepted at Ladybird Children's Nursery -Holiday Club. Registration must be done directly on our website www.ladybirdholidayclub.com
- Ladybird Children's Nursery-Holiday Club must be notified of any changes in registration details, as soon as possible, in writing by the parent/carer.

Booking sessions

- All sessions requested by parents/carers are subject to availability.
- All sessions booked must be paid for in advance.
- No parent/carer should consider a booking being accepted until payment has been received by Ladybird Children's Nursery – Holiday Club.
- Bookings can be made up to one hour before the start time of any session.
- Ladybird Children's Nursery – Holiday Club will credit all fees charged, if the club is forced to close due to unforeseen circumstances.

Responsibility for attendance

- It is the parent/carers responsibility to ensure that their child/children arrive on time to Ladybird Children's Nursery – Holiday Club and are signed in accordingly.

Late collection

- It is the responsibility of all parents/carers collecting children to do so promptly at the end of the session. Failure to do so will expose the parent/carer to the payment of a financial penalty and will constitute a breach of the terms and conditions, entitling Ladybird Children's Nursery – Holiday Club to exclude the child from subsequent sessions.

Responsibility for payment

- The responsibility of all fees, charges and penalties lies at all times with the person who has made the booking.
- Failure by Ladybird Children's Nursery – Holiday Club to make a written or verbal request for payment of fees does not constitute an excuse or reason for late, or non-payment under any circumstances.

Childcare vouchers

- Payment can be made by childcare vouchers or Tax free childcare.

Legal: waivers, exclusions and jurisdiction

- These terms and conditions are governed by English law and subject to the jurisdiction of the courts of England and Wales.
- Ladybird Children's Nursery – Holiday Club shall not be liable for any direct or indirect loss suffered by parents/carers as a result of holiday club closure under the terms of agreement, including but not limited to loss of profits, increased costs or expenses or wasted expenditure.